

## **Terms and conditions for prepaid extra baggage**

- The prepaid extra baggage is only possible on SK flights operated by Scandinavian Airlines ("SAS").
- You can book and purchase prepaid extra baggage online, at airports SAS kiosks and from SAS airport staff.
- Upon check-in at the airport you will be required to show your receipt as a proof of purchase for the prepaid extra baggage. The prepaid extra baggage is personal and non-transferable.
- SAS General Conditions of Carriage are an integral part of these conditions.
- SAS reserves the right to change the rates, terms and conditions for prepaid extra baggage at any time prior to purchase with or without notice.

## **Refunds**

- Prepaid extra baggage is not refunded if you cancel your flight. You are not entitled to a refund if you decide to take less baggage with you than you are entitled to on the basis of your prepaid extra baggage.
- You are entitled to a refund of the specific costs of your prepaid extra baggage, if there is aircraft change, cancellation or flight disruption of a SAS flight and we are unable to carry your prepaid extra baggage. You have [NUMBER] days after the last flight in your itinerary to apply for a refund.
- You are entitled to a refund representing the amount paid for the paid pre-purchased extra baggage.
- Refund applications should be submitted to SAS Customer Care ([flysas.com/feedback](https://flysas.com/feedback)).
- Refund applications cannot be processed at the airport or onboard.